

Overview IT4683–IT Case Study- LM5

Developed by Richard Halstead-Nussloch, CC-BY License, Version 04Aug22



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Performing Case Studies in the Management of IT and HCI

Being successful in this course requires you to review, evaluate, adapt and adopt methods for analysis and evaluation of the IT systems and HCI aspects put in place to support business processes; one needs to be able to apply these methods to cases that might be incorporated into your approach to managing IT and pursuing a case study. This module intends to aid you in doing so.

Readings for this module:

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- Readings linked from the ReadMe file for this and other modules
- Selected readings on the web for deepening, etc.
- Educause.edu Report on the Top 10 IT Issues, 2022: The Higher Education We Deserve: <https://er.educause.edu/articles/2021/11/top-10-it-issues-2022-the-higher-education-we-deserve> and <https://www.educause.edu/research-and-publications/research/top-10-it-issues-technologies-and-trends/2022>
- Optional: Materials you developed and/or used from prior or current courses, focusing on those from the BSIT or BASIT

Module Objective- LM5 Performing an IT Case Study on a Team

The content and learning activities in this module will help you achieve course level objective 5 as listed in the syllabus. Specifically, upon completion of this module, you will be able to:

- Apply a case study methodology to a case in the management of IT using an evidence-based practice

Task List- Actions/Deliverables for this Module:

- Read as per above
- Research and think about what you read

- Download the file(s) from the Assignment Folders below and edit in your responses within each file (leaving all questions and formatting intact). Please save your file(s) and upload the assignment and all other appropriate file(s) to each folder.
 - A5.Team Assignment Folder in D2L
 - A5.Plan Assignment Folder in D2L
 - A5.Check-In1 Assignment Folder in D2L
 - A5.Check-In2 Assignment Folder in D2L
 - A5.Draft Assignment Folder in D2L
 - A5.Final Assignment Folder in D2L
- Deliverable: Make entries on the Module 5 Discussions