IT7723 IT Strategy, Policy and Governance

Questionnaire- Toolkit for IT Professionals for LM5

Richard Halstead-Nussloch, CC-BY License, 03Jan22

Creating a toolkit for your practice as an IT Professional Being successful in your

profession requires you to master and use concepts, tools and methods of IT. This

assignment intends to aid you in doing so. You should work on it throughout the course.

Note that you will likely put your toolkit into multiple resources and files. For example a

set of PowerPoint slides, word or pdf files for your glossary, annotated bibliography,

policy guidelines, etc. If you find it appropriate, you might also experiment with

alternative forms, such as a wiki. Enjoy!

Directions: Go through each of the suggested content items for your toolkit below.

Below each item rate the VALUE of having that element, tool or resource in your IT

professional toolkit, and the level of DIFFICULTY of creating or compiling that part of your toolkit. Doing this should help you determine whether adding this tool to your IT professional toolkit is valuable and feasible for you. Also, add tools to these you see as

valuable and doable. Enjoy!

Suggested Topical Outline for Your Toolkit Contents

*PowerPoint Slides* (ideally, six at most) describing your perspective on the IT profession. The suggestion is one slide each for:

• IT Strategy

• IT Policy

• IT Governance

• Summary Discussion and Recommendations

Value Difficulty

Low Medium High Easy Moderate Hard

A *glossary and dictionary* describing significant terms, concepts and methods in

practicing the profession of IT. Use our materials and your web research as a guide. Add entries as you proceed through the course. Don't forget to cite your references.

Value Difficulty

Low Medium High Easy Moderate Hard

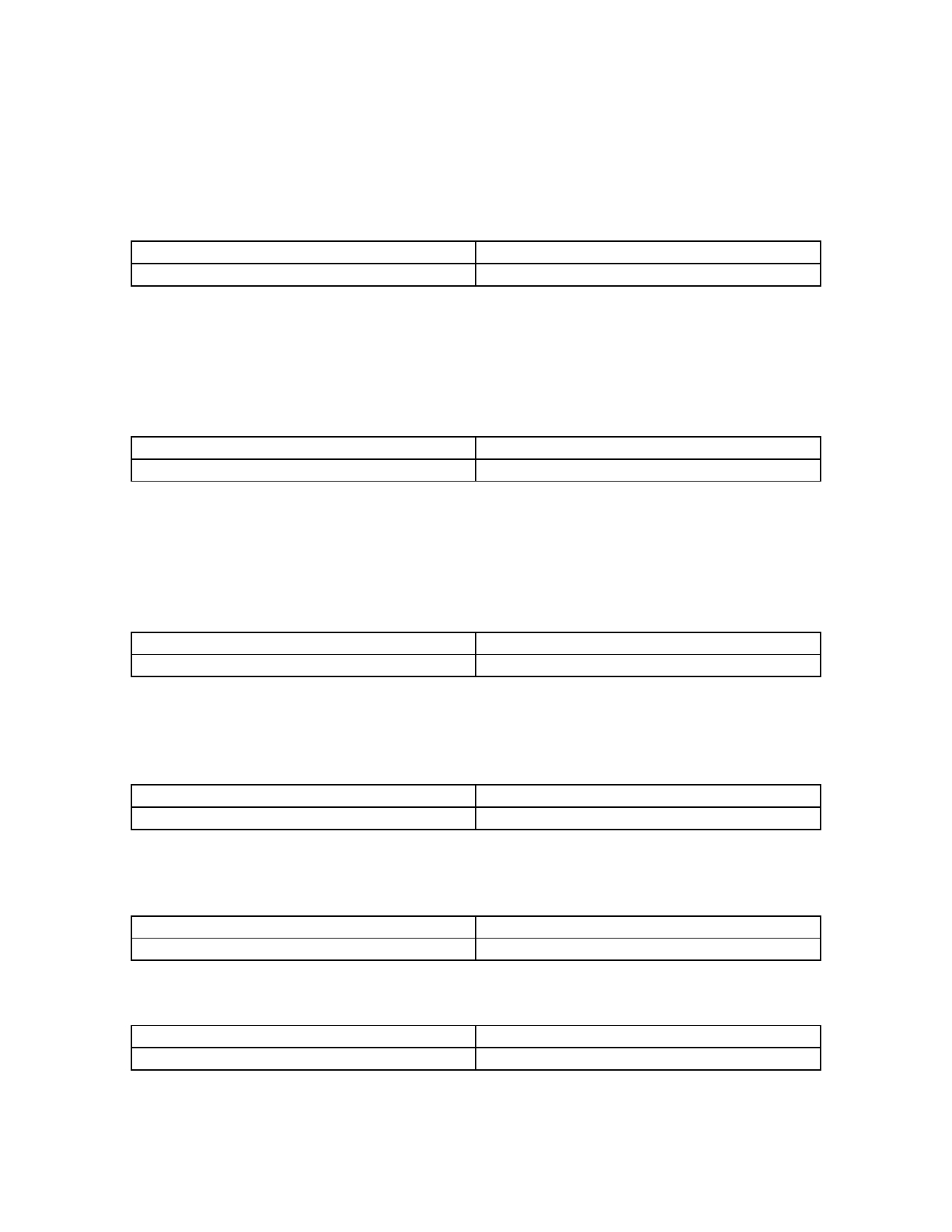
An *annotated bibliography* of significant articles and papers that you read about the

professional practice of IT. The Cornell University Library does a great job of describing

how to do so at: <http://guides.library.cornell.edu/annotatedbibliography> .You should add at couple entries each week.

Value Difficulty

Low Medium High Easy Moderate Hard

*IT Policy Guidelines* with examples and justification. Following your definition of IT

policies from the assignments, you should describe 8 - 15 guidelines for developing policies

to create effective and valuable IT services and assets for the organization. Consider

adding a spreadsheet that can help quantify the relative value of policies.

Value Difficulty

Low Medium High Easy Moderate Hard

*IT Strategy Guidelines* with examples and justification. Following your definition of IT

strategy from the assignments, you should describe 8 - 15 guidelines for developing and

aligning IT strategy with organizational strategy to create effective and valuable IT

services and assets for the organization. Consider adding a spreadsheet that can help quantify the relative value of strategic approaches.

Value Difficulty

Low Medium High Easy Moderate Hard

*IT Governance Guidelines* with examples and justification. Following your definition of

IT policies from the assignments, you should describe 8 - 15 guidelines for developing an IT governance approach and framework to create an effective and valuable IT function for the organization. Consider adding a spreadsheet that can help quantify the relative value of IT governance structures.

Value Difficulty

Low Medium High Easy Moderate Hard

*Summary and conclusions* that summarize your professional approach to IT and show

how you will create value for the organization as an IT professional. All assignments can aid you.

Value Difficulty

Low Medium High Easy Moderate Hard

*Recommendations* for readers and to yourself describing the value of your professional

approach to IT and this toolkit as well. All assignments can aid you.

Value

Low Medium High

*References and acknowledgements*.

Value

Low Medium High

Difficulty

Easy Moderate Hard

Difficulty

Easy Moderate Hard



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