

Using the Avaya MDW 9040 Wireless Pocket Phone

The Avaya MDW 9040 Wireless Pocket Phone is a lightweight, pocket-sized wireless phone. It lets you make, receive, announce, and transfer calls while having the freedom to move about the office. This guide will cover (1) understanding the handset display icons; (2) using the handset for call-handling; and (3) changing the settings. This guide does not cover using the conference-call or hold buttons.

To use this guide, front desk staff should be familiar with the basics of using multi-line phones and transferring calls.

- *Thanks to Anissa L.*

Topic and Background

Overview

Scope

Audience